

## *Acknowledgements*



This empirical study is an effective attempt to understand the functionaries, beneficiaries, and infrastructure of NGOs of Gujarat with emphasis on the knowledge, skills, attitude, values, work values, job satisfaction, quality of work life and many such dimensions of functionaries and quality of services and satisfaction viewed by beneficiaries and details regarding infrastructure of NGO's of Gujarat. In carrying out this study, there is a deep sense of satisfaction and joy of completion of research I had undertaken. I sincerely express feeling of gratitude for all those who have helped me in making this endeavor possible and worthwhile. The list of people I would like to thank is unending and the space here does not permit me to take that liberty to list them all. However, I would like to acknowledge some individuals and institutions spread across the state and beyond without whom, this study would not have materialized into the final shape it bears today.

First and fore most I wish to place on record my profound sense of gratitude towards my doctoral research guide Prof. Aruna Khasgiwala, Head and Dean, Faculty of Social Work, The M.S.University of Baroda who has consistently motivated and encouraged me to undertake the studies. It has indeed been a momentous experience to complete my studies under her erudite guidance. I have learnt great deal from my this association with her and shall remain indebted to her for lifetime. Next, I am eternally indebted to Prof. M. D. Vyas, whom I used to consult every, now and then for his expertise in social work research. Any time I felt unsure regarding a technical matter, he was the one who offered me the most convincing solutions. I owe a lot to him.

I take the opportunity to express my humble gratitude to Prof. Anil Navle, senior most faculty member and former Head and Dean, Faculty of Social Work, The M.S.University of Baroda for academic and administrative support given to me during the course of the study. My special thanks and gratitude to Prof. S. B. Saxena former Head and Dean, Faculty of Social Work, Prof. Varsha Anjaria, former Head and Dean Faculty of Social Work and Prof. I. D. Bhatt Faculty of Education and Psychology for accepting to act as experts and going through the three Ph.D. seminar papers on : (i) Conceptual theoretical framework of the study (ii) Research methodology (iii) Review of available literature and offering valuable comments before and after the seminar presentations.

I was also fortunate to discuss and receive useful comments on a few crucial aspects of my doctoral study from Professor K.K. Jacob Ex-Head, Dept of social work, M. L. S. University, Udaipur, Prof K.M.Sharma. Ex-Head and Dean Faculty of Social Work, Prof N. S. Pathak Ex-Dean Faculty of Education and Psychology, Prof. C. N. Daftuar Faculty of Education & Psychology The M.S. University of Baroda, Prof. M. H. Makwana Head Dept. of Sociology, Gujarat University, Ahmedabad and Shri. Vijay Prakash Jani, NGO Consultant. I would like to thank my colleagues who provided the direct and indirect support and encouragement : Dr M. N. Parmar, Dr. Leena Mehta, Dr Chhaya Patel, Dr. M G. Maniyar, Ms. Bhavana Mehta, Dr. Ila Raval, Dr. A. B. Desai, Dr. Rashmi Vyas, Mrs. S. S Raijada, Mrs. Saroj Wardivale, Ms. Mona Sharma and Mrs. Arti Bulchandani.

I genuinely offer my sincere thanks to the Heads of the NGOs for consenting and the respondents for sparing their valuable time during the Data collection for this study.

I am grateful to Shri. V.D.Vala, Deputy Registrar (Examination), staff examination / academic section and office staff of the Faculty of Social work The M.S.University of Baroda for guiding me administratively for my research work.

I have benefited a great deal from Smt. Hansa Mehta Library and its branch at the Faculty of Social Work. I would particularly like to thank Shri Arvind Pandya, Assistant Librarian Shri Prakash Shah (Reference Section) at the Hansa Mehta Library and to Shri D. R. Gandhi, Ms. Rupal Shah at the Library of the Faculty of Social Work for all their kind cooperation. I acknowledge the academic and library support provided by the library of Tata Institute of Social Sciences, Mumbai.

I wish to express my deep appreciation to various students who benefited me by providing bagful the relevant literature.

I am grateful to my mother, my wife Shraddha loving son Varoon and daughter Nivedita who have shared the joys as well as the pains along with me. I offer my tribute to my Late Father at this point of time.

The credit for bulk of the typing and overall formatting, style and presentation of the entire text of the dissertation goes to Mr. Niraj Parmar. I thank him sincerely for doing this entire work with a deep interest and involvement.

**Vadodara**

**30<sup>th</sup> August, 2004**

**Jagdish Solanki**