

APPENDIX - B

Domestic Violence and Health Care

*A study of Health Care Systems' Response to Domestic Violence:
Women Users' and Health Care Providers' Perspective*

*Interview Schedule
A study of Women Users' Perspective*

Schedule No. _____

Sr.No.	Questions	Answers	Code
1.	Date of Interview	_____	
2.	Name of the Hospital	_____	
3.	Medico Legal Case	1. Yes 2. No	
4.	Date of Registering the case		
5.	Type of case	1. Casualty Emergency 2. Ordinary	
5a.	Was the patient admitted?	1. Yes 2. No	
5a.1.	Name of Ward		
5b.	Is the respondent an OPD patient?	1. Yes 2.No	
5b.1.	Name of OPD	_____	
6.	Name of Ward/OPD/Place where the interview is held	_____	
7.	Was the interview completed?	1. Yes 2. No	
8.	If No, why? _____ _____ _____		

(A) Personal Information

Sr.No.	Questions	Answers	Code
1.	Name of the Respondent (optional)		
2.	Place of Stay – 1. Village/city: 2. Taluka 3. District	 	
3.	Age (completed years)	Years	
4.	Education		
5.	Religion	1. Hindu 2. Muslim 3. Christian 4. Buddhist 5. Any other (specify) _____	
6.	Caste		
7.	Type of caste	1. General 2. Reserved (SC/ST/SEBC/OBC)	
8.	Marital Status	1. Unmarried 2. Married 3. Divorced/Separated 4. Widow	
9.	If the respondent is not currently married, terminate the interview.	1. Terminated 2. Continued	

(B) Details related to current treatment

1.	What is the hurt/ injury / casualty / health problem for which you are currently seeking treatment here? 	
2.	How did the injury/casualty occur? Was it accidental/ situational/ planned? What had happened? 	
3.	Since how long do you have this problem?/When did it happen? 1. Date/year 2. Day and Time	

4.	What do you think are some of the reasons for its occurrence?	
5.	If it is a vehicular accident case, discontinue the interview.	1. Discontinue 2. Continue
6.	Please give the details of your current treatment	1. Operation 2. Fracture plaster 3. Dressing Any other (specify) _____
7.	What is the name of your ward/OPD?	_____

(C) Personal Information (Contd..)

1.	Do you work to earn?	1. Permanent job 2. Temporary job 3. Not working – go to Q5
2.	Type of work	1. Labour work 2. Skilled work 3. Service 4. Self-employed
3.	Place of work	1. House 2. Outside the house
4.	Monthly income	Rs. _____
5.	How many times have you married?	1. Once 2. Twice 3. More than twice
6.	How many years have you been married to your current husband?	Years _____
7.	Total number of children	_____
8.	Are you pregnant now?	1. Yes 2. No
9.	Type of marriage	1. Family's choice with her consent 2. Family's choice without her consent 3. Self choice with family's consent 4. Self choice without family's consent
10.	Was it inter-caste marriage?	1. Yes 2. No

11.	Was it inter-religion marriage?	1. Yes 2. No	
12.	Type of family	1. Living alone 2. Nuclear family 3. Living with husband's family 4. Living with her own family	
13.	Total number of family members including herself	_____	
14.	In which economic class would you like to place yourself?	1. Lower income group 2. Lower middle income group 3. Middle income group 4. Higher middle income group	

(D) Health Care Seeking Behaviour

I.			
1.	When did you come here?	1. As soon as I was hurt/fell sick 2. Waited for a day then came 3. Waited for more then one day (specify how many days) 4. Any other please specify	
2.	Did you come on your own or did someone bring you? Who? _____		
3.	Did you go anywhere else for the treatment before coming here?	1. Yes 2.No – go to Q8	
4.	If yes, where did you go? _____		
5.	Why did you go there first? _____ _____		
6.	For how long had you received treatment from there? _____ _____		
7.	Why did you discontinue with it/change and come here? _____ _____		
8.	Have you come here for the treamtent before this for any health problem in past one year?	1. Yes 2. No	

II. Experience of treatment		
1.	What would you like to say about the treatment services provided here?	1. Very good 2. Good 3. Not good not bad 4. Not good
2.	What services did you like here? With what services are you satisfied?	
3.	What services did you not like here? What services are you not satisfied with?	
4.	Would you like to continue the treatment here?	1. Yes 2. No – go to Q.6
5.	Why?	
6.	If No, Q.4, What would you do now?	

(E) Quality of Care

I. Experiences with HCPs at the time of intake/admission		
1.	How was your experience at the time of entry here? What did you feel then?	
2.	Were you given immediate care/treatment?	1. Yes – go to Q5 2. No 3. I do not know – reason: _____ - go to Q5

3.	If no, how long did it take for you to receive care and treatment? _____	
4.	What do you think were the reasons for the delay? _____ _____	
5.	Were you told about the treatment that you received?	1. Yes 2. No
6.	Were you told about the expense of your treatment?	1. Yes 2. No
7.	Were you told about the time that would take for your treatment?	1. Yes 2. No
8.	Were you explained about the procedure/formalities of the hospital in the beginning?	1. Yes 2. No
9.	Were you informed about the treatment/services that are offered/ available at the hospital?	1. Yes 2. No

II. Sex of providers				
1.	Which of the following HCPs have attended to you in your treatment so far? Can you please tell the sex of each one of them?			
	Sr.No		Sex	
			Male 1	Female 2
	1.	Specialised Doctor/HOD/AP		
	2.	Medical Officer		
	3.	Resident doctor		
	4.	Nurse		
	5.	Ward boy/Servant/Aaya		
	6.	Sweeper/Matrani		
	7.	Social worker		
	8.	Any other (specify)		
2.	Are you comfortable with the HCP of a particular sex who have attended to you so far?		1. Yes – go to Q III-1 2. No	
3.	If no, whom you were not comfortable with? And why?		_____	

III. Experience with providers

1. Narrate any two incidences that took place here about which you felt good and happy? (Please give details with reasons)

Episode-1.

Episode-2.

2. Narrate any two incidents that took place here, which you did not like or you felt bad about or you felt upset. (Please give details with reasons.)

Episode-1.

Episode-2.

3.	Did you inform anyone here about the cause of your injury/health problem?	1. Yes 2. No – go to Q-6	
4.	If yes, whom did you inform? What did you inform? How did you inform? And when did you inform? _____ _____		
5.	Learning the cause of your health problem, did the HCP –		
5.1	Show any concern towards you?	1. Yes No	2.
5.2	Try to get more information about the cause of your health problem?	1. Yes No	2.
5.3	Blame you?	1. Yes No	2.
5.4	Try to help you in any way?	1. Yes No	2.
6.	If "No" to Q3, why did you not inform anybody? _____ _____ _____		

IV. Attitudes and behaviour of providers					
Please answer to the following questions as to how are you treated by the HCPs since you have come here for the treatment.					
1.	Did the HCPs	always 1	sometimes 2	never 3	
1.1	Make you feel good?				
1.2	Spend enough time with you?				
1.3	Take interest in your problem?				
1.4	Give you the chance to ask questions?				
1.5	Listen to you patiently?				
1.6	Talk with you politely?				
1.7	Believe what you tell them?				
1.8	Take care of your needs?				
1.9	Talk to you in privacy?				

1.10	Respect you?				
*1.11	Speak anything that makes you feel bad?				
1.12	Talk to you in the language that you understand?				
*1.13	Discriminate in their behaviour with you on the basis of caste / religion/class?				
*	1.11 and 1.13 negative statement.				

V. Cost of Treatment			
1.	How much have you spent on your treatment here so far?		
2.	Please give the details of the cost. 1. Medicine 2. Checkup 3. X-ray 4. Food and other eatables 5. Any other	1. _____ 2. _____ 3. _____ 4. _____ 5. _____	
3.	How much do you spend on your treatment per day on average?	Rs. _____	

(F) Views on Domestic Violence

a.	Now, I would like to ask you questions about some other important aspects of a women's life. I know that some of these questions are very personal. However, your answers are crucial for helping to understand the condition of women in our country. Let me assure you that your answers are completely confidential and will not be told to anyone.	1. Consent obtained 2. Consent not obtained – go to Q.Ga	
1.	A woman is physically, psychologically and sexually harassed, abused and is a victim of violence when;		
1.1	she is beaten by her husband or in-laws	1. Yes 2. No	
1.2	her husband or in-laws control her mobility/ movements.	1. Yes 2. No	
1.3	her husband keeps relationship with other woman	1. Yes 2. No	
1.4	her husband or in-laws verbally abuse her or taunt her	1. Yes 2. No	

1.5	her husband or in-laws keep her income under their control	1. Yes	2. No	
1.6	her husband forces her for sex when she does not want it	1. Yes	2. No	
1.7	Any other (specify) _____			
2.	Why do you think husband or in-laws physically or psychologically harass / abuse women? What do you think are its reasons?			
2.1	to show that they are elder/more powerful	1. Yes	2. No	
2.2	Because man drinks.	1. Yes	2. No	
2.3	It is the woman's fault.	1. Yes	2. No	
2.4	To break her self-confidence.	1. Yes	2. No	
2.5	Because of poverty/lack of money at home	1. Yes	2. No	
2.6	They consider women as their property/slave.	1. Yes	2. No	
2.7	Any other (specify) _____			
3.	What do you think a woman who has experienced domestic violence should do ?			
3.1	They should talk to relatives or neighbours about the violence and ask for their help.	1. Yes	2. No	
3.2	They should get help from any social organization.	1. Yes	2. No	
3.3	They should do what their in-laws or husband say.	1. Yes	2. No	
3.4	They should endure the violence	1. Yes	2. No	
3.5	They should become economically independent	1. Yes	2. No	
3.6	They should face their husband or in-laws bravely.	1. Yes	2. No	
3.7	Any other (specify) _____			

(G) Experience of Domestic Violence

a.	Do not continue the following until effective privacy is ensured.	1. Privacy obtained 2. Privacy not possible							
Read the following to all the respondents									
b.	Now, I would like to ask you questions about some other important aspects of a women's life. I know that some of these questions are very personal. However, your answers are crucial for helping to understand the condition of women in our country. Let me assure you that your answers are completely confidential and will not be told to anyone.								
1.	How is your relationship with your husband	1. Very good 2. Good 3. Not good not bad 4. Bad 5. Very bad							
2.	How is your relationship with your in-laws	1. Very good 2. Good 3. Not good not bad 4. Bad 5. Very bad							
3.	Now I am going to ask you about some situations which happen to some women. Please tell me if these apply to your relationship with your husband and in-laws								
		Husband			In-laws			Hus-band	in-laws
		Frequently 1	Some-times 2	Never 3	Frequently 1	Some-times 2	Never 3		
3.1	verbally abused you								
3.2	fought with you								
3.3	taunted you								
3.4	criticized your skills/appearance								
3.5	limit your contact with your parents and family								
3.6	not allowed to meet/talk to friends/relatives								
3.7	ignored you								
3.8	doubted you								

	Now if you will permit me, I need to ask some more questions about your relationship with your husband and in-laws.				
4.	Have your husban or in-laws	Husband	in-laws	Hus band	in- laws
4.1	Pushed you, shaken you or thrown something at you	1. Yes	1. Yes		
	4.1.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.2	Slapped you or twisted your arm or beaten you	1. Yes	1. Yes		
	4.2.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.3	Punched you with fist or with something that could hurt you	1. Yes	1. Yes		
	4.3.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.4	Kicked you or dragged you	1. Yes	1. Yes		
	4.4.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.5	Tried to strangle you or burn you	1. Yes	1. Yes		
	4.5.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.6	Pulled you by hair or banged your head	1. Yes	1. Yes		
	4.6.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.7	Threaten you with a knife or other type of weapon	1. Yes	1. Yes		
	4.7.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		
4.8	attacked you with any object	1. Yes	1. Yes		
	4.8.1 How many times in the last 12 months	___ times	___ times		
		2. No	2. No		

4.9	physically forced you to have sexual intercourse when you did not want	1. Yes	1. Yes		
	4.9.1 How many times in the last 12 months	___times	___times		
		2. No	2. No		
5.	Check Q.II 8 & 9, and if has one or more live births or is currently pregnant, ask 5.1 & 5.2 else go to Q. 6				
5.1	Has anyone ever hit, slapped, kicked or done anything else to hurt you physically while you were pregnant?	1. Yes 2. No			
5.2	If yes, Who has done any of these things to physically hurt you while you were pregnant _____ _____				
6.	Following will be asked only to those women users who answer Yes to any point in Q. G-3, 4. & 5. Else go to I				

(H)	Now if you will permit me, I need to ask some more questions about the experiences of violence you have had in your marital life.	1. Permitted 2. Not permitted go to I-1	
1.	When did the violence begin in your life (onset of violence) Date/ time period/ how many days/months/years after marriage _____ _____ _____		
2.	How did it begin? _____ _____ _____		
3.	Can you describe any episodes of violence that took place in your marital life in last one year? When did it happen? What did he / they do to you? Why did it happen? What did you do then? (Maximum 3 episodes). Episode-1 _____ _____ _____		

	Episode-2		
	Episode-3		
4.	Did the following ever happen because of something your husband/in-laws did to you?		
4.1	You had bruises and aches	1. Yes	
	4.1.1 How many times in the last 12 months	____ Times	
		2. No	
4.2	You had injury or a broken	1. Yes	
	4.2.1 How many times in the last 12 months	____ Times	
		2. No	
4.3	You had to do some home remedy	1. Yes	
	4.3.1 How many times in the last 12 months	____ Times	
		2. No	
4.4	You went to the doctors or Health center	1. Yes	
	4.4.1 How many times in the last 12 months	____ Times	
		2. No	

5. If Yes, in Q.4.3 or 4.4 above, please give details of each of the episode? 5.1 What had happened? 5.2 When was it? 5.3 What was the duration of the treatment? 5.4 Where did you go for treatment?/ whom did you visit? 5.5 What treatment you had to take? 5.6 Who had helped you at that time? 5.7 Did you tell / inform any HCP about the violence or the situation that caused you to visit HCPs? 5.8 If Yes, what did they do? 5.9 If No, why did you not inform them

(I) Women's need to seek intervention

1.	Did you ever try to tell anyone that you are a victim of violence from your husband or in-laws or that you are subjected to physical/mental torture?	1. Yes 2. No - go to Q.4 3. Not Applicable go to Q.5	
2.	If yes, with whom have you shared it?		
3.	What kind of help did you take or how did they help you?		
4.	If No, what is the main reason you have never sought help?		
	1. Do not know whom to approach		
	2. No use		
	3. Part of life		
	4. Afraid of Divorce/Desertion		
	5. Afraid of further beating		
	6. Afraid of getting person beating into trouble		
	7. Embarrassed/confused		
	8. Do not want to disgrace the family		
	9. Any other (Specify)		
5.	Do you think that a HCP can help women who experience domestic violence in any ways in their effort to fight against violence or in their effort to seek justice?	1. Yes 2. No - go to Q-6.	
5.1	If yes, what kind of assistance/help would you like from Health Care Providers (HCPs) so that you can prevent or stop your husband/in-laws from physically/psychologically hurting you?		

6.	Given a choice, would you like to come back to this health care delivery services for the treatment? Give reasons. 	
7.	Is there anything more that you would like to share? 	

I thank you very much for giving me your valuable time and information based on your experiences. I will always remain highly obliged to you for your cooperation in my PhD study. I wish you good luck in your struggle and hope that you will be able to face challenges of life bravely.

Thank you.

Bhavna Mehta