

Acknowledgement

At the outset, I would like to gratefully acknowledge the divine blessings of God-Almighty without which I could not possibly have had the mental and physical inclination and strength to carry out and complete this research work. It feels like a dream come true.

My primary and utmost thanks are to my research guide, Associate Professor, ***Dr. Umesh R. Dangarwala***. This amazing journey of research would not have been possible without him. I acknowledge and heartily appreciate his contribution in the form of time, ideas and continuous encouragement which helped me complete my thesis. I also extend my thanks to ***Mrs Jayshree Umesh Dangarwala*** for supporting me.

I would like to record my appreciation and thank to my family from the bottom of my heart, for constantly inspiring me and for providing all supportive help and time. I would also thank my friends and my colleagues for the constant motivation and faith in me and all the people who have helped me in some way or the other to make this research possible.

I would like to say heartily thanks to ***Dr. Namita Pandya, Dr. Ramnarayan Kahar, and Dr. Dignesh S. Panchasara*** who were always available for help and support for this research work. I also acknowledge the role of respondents and thank them for giving their precious time for filling the questionnaire.

Ms. Minhas Jaspreet Binder Singh
(Research Scholar)