



Acknowledgement

The process of doing this research has been a great rewarding experience in terms of new learning opportunity, culling out concepts ingrained from past learning and application of knowledge in an apposite manner.

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Having completed my engineering graduation from Guindy Engineering College, Anna University, Chennai and Maters in Business Administration from Bharathidasan Institute of Management, Trichy, I pursued a career in Finance in Industrial Finance Corporation of India at New Delhi. Living in an environment congenial to prepare for civil services, I was perhaps destined to join the IAS.

Working as an administrator in the districts gave me hands on experience of implementation of policies and programs of Government. During these post-reform years, the State started giving high priority to social sector areas like health and education in terms of resources and commitment. While working on delivering the programs of Government, the inquisitive side of my mind was asking many questions, seeking answers and solutions to the issues. These thoughts eventually incubated into the idea of undertaking this study.

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