

FACULTY OF SOCIAL WORK,

M.S. UNIVERSITY, BARODA



CERTIFICATE

*This thesis entitled "Quality of Work life & Family life Balance of the employees working in BPO sector" is written and submitted by the Ph.d scholar Ms. Jayalaxmi Rajshekhar under my guidance and supervision. It contains original research work and incorporates the results of independent investigation carried out by the candidate.. This dissertation is not been submitted elsewhere for the award of any degree or diploma, either in India or abroad and is being prepared in accordance with the university rules.*

Researcher

Jayalaxmi Rajshekhar

Research Guide

Prof. (Dr) M.N. Parmar

Dean & Head FSW,

M.S. University, Baroda

April-2011